

EUROLINK REMOTE BANKING SYSTEM (the System)
USER MANUAL
EVROFINANCE MOSNARBANK (the Bank)

Version 2.2.3

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1. SYSTEM DESCRIPTION

1.1 Main functions of the System

The System allows 24/7 access to the following information:

- statements of accounts and cards;
- information about cards;
- information about credits;
- information about term deposits;
- stages of document processing;
- messages from the Bank (free form).

The System users can perform the following operations:

- RUR transfers between their accounts with the Bank and to accounts with other credit organizations;
- RUR transfers to third party accounts (individuals and legal entities);
- RUR and foreign currency transfers between their accounts with the Bank;
- RUR and foreign currency transfers to third party accounts (individuals and legal entities);
- purchase and sale of foreign currency for rubles;
- replenishing bank cards from their accounts in the currency of target cards;
- replenishing their accounts from bank cards in the currency of the target accounts;
- replenishing term deposits from their accounts in the currency of the target deposits;
- recalling electronic documents filed with the Bank before their processing;
- sending messages (in free form) to the Bank, including requests to block Funds, Confirmations and Code Words;
- changing Password;
- registering a Session keys table;
- creating a payment template base.

1.2. Methods of authorization

1.2.1. Using login and password. This method allows you to view news, System information, your accounts, credits and bank cards.

1.2.2. Using login, password and session keys. This method opens access to all System functions.

2. SYSTEM LOGIN

To enter the system, go to dbo.efbank.ru. After a while, a login page will be displayed. Change the interface language to English.

ENG

Что такое EuroLink? • Безопасность • Тарифы • Как стать клиентом банка? • Условия ДБО • Инструкция по...

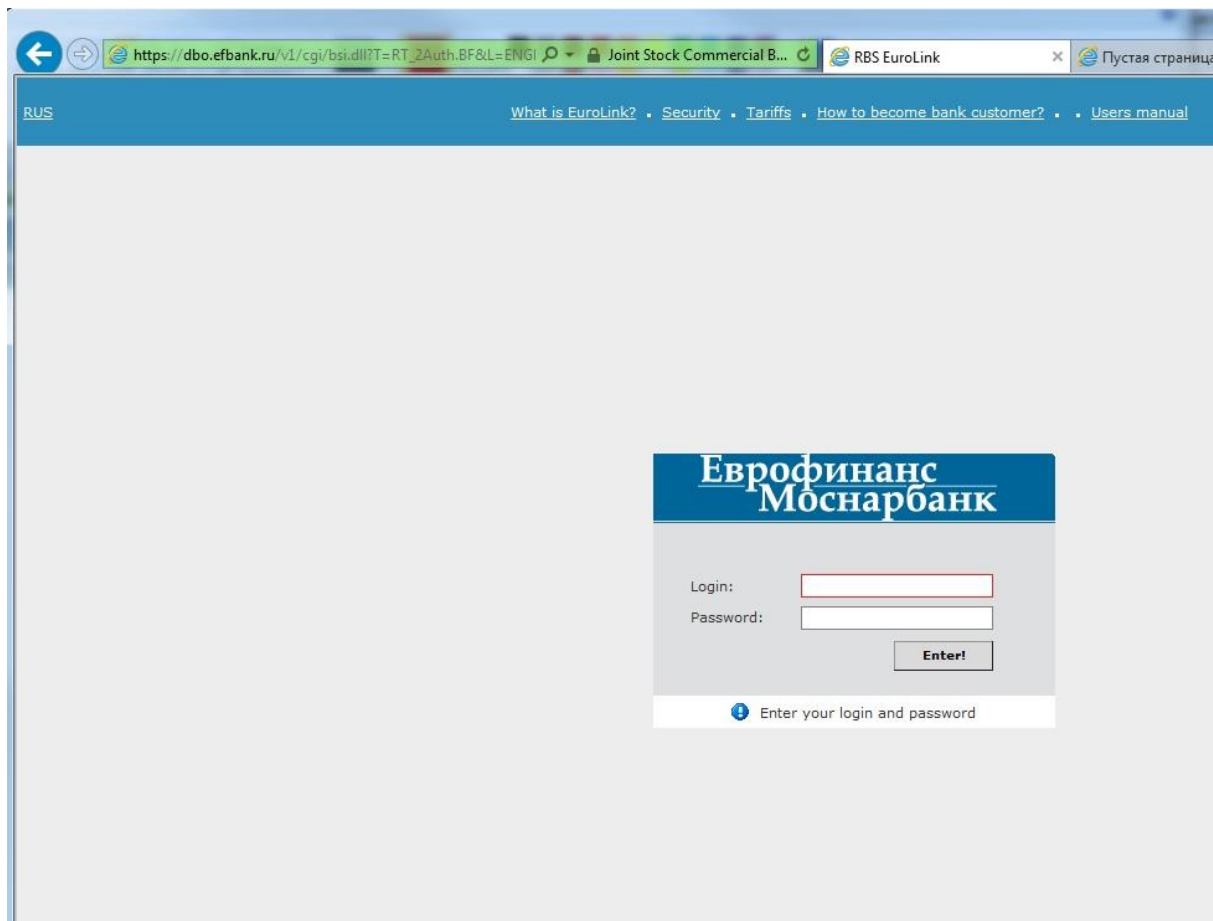
**Еврофинанс
Моснарбанк**

Логин:

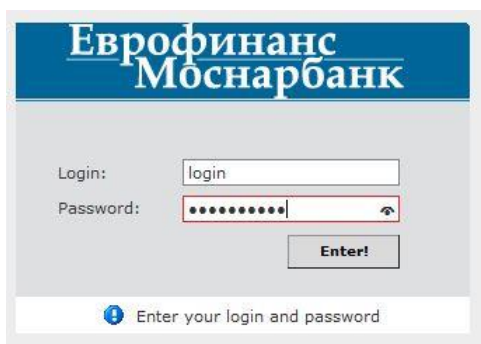
Пароль:

Войти!

Введите Ваш логин и пароль



Enter your Login and Password, press *Enter*.



You can use the on-screen keyboard.



Your Login is specified in the System User Registration Notification that you received from the Bank.

Your Password is specified on the plastic card with Set identifier that you received from the Bank.

IMPORTANT! You have three attempts to enter a password. If you fail three time, your rights will be blocked.

On the right-hand side of the screen you will see Bank News. In the bottom of the screen a message “Bank system is updating data” will be displayed. After a while it will change into “Update complete. Data has been updated successfully”.

3. NAVIGATION

After you enter the System, the main window will open. The window is divided into three blocks. The left one is used for navigation; the middle one is the working block containing the list of your accounts, cards and credits, as well as the Bank’s current exchange rates; the right one is the news block.

The screenshot displays the EuroLink RBS web interface. The header includes the bank logo "Еврофинанс Моснарбанк", a user greeting "Welcome to EuroLink RBS", and the date "22.01.2014". A message indicates the last system entry: "Last enter in system: 21.01.2014 12:31:05".

The left sidebar contains a navigation menu with options: Main page, Account statement, Cards statement, Your deposits, Your cards, Your credits, Replenish account, Replenish card account, Transfer RUR, Transfer foreign currency, Exchange currency, Incoming Mail, Outgoing Mail, Directories, Service, and Log out. Technical support contact information is provided at the bottom of the sidebar.

The main content area is divided into several sections:

- Your accounts:** A table showing account details with columns for Account, Balance, Currency, and Account type. It lists four accounts with their respective balances and types (e.g., "Расч. с Банк. карт.", "Депозиты до вострѐб.", "Кредиты на 1-3 года", "Кредит в виде оверд.").
- Your cards:** A table showing card details with columns for Card No., Balance, Currency, and Card type. It lists two cards, both Visa Classic.
- Your loans:** A table showing loan details with columns for Amount of credit, Currency, %, Maturity date, and Status. It lists one loan with an amount of 1 000 000.00 RUB, a rate of 9.5%, and a maturity date of 22.08.2014.
- Main exchange rates:** A table showing exchange rates for various currencies (EUR, GBP, USD) with columns for Name, ISO, Purchase, and Sell.
- News block:** A section on the right side of the main content area displaying news updates with dates and links to "More" or "All news".

The view of the working window depends on the menu item you select. For example, selecting *Account statement* opens *Statement of accounts* window.

4. RECEIVING ACCOUNT INFORMATION

4.1. Receiving account statements

Select *Account statement*. *Statement of accounts* window will open, displaying a list of your accounts.

[Main page](#)

[Account statement](#)

[Cards statement](#)

[Your deposits](#)

[Your cards](#)

[Your credits](#)

[Replenish account](#)

[Replenish card account](#)

[Transfer RUR](#)

[Transfer foreign currency](#)

[Exchange currency](#)

[Incoming Mail](#)

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[Directories](#)

[Service](#)

[Log out](#)

STATEMENT OF ACCOUNTS

[Help](#)

☐ Parameters for statement generation

☒ Last week
☐ Last month
☐ Over the period from to

<input type="checkbox"/>	Account	Balance	Currency	Account type
<input type="checkbox"/>	40817810900009548356	2 654.12	RUR	Расч. с банк. карт.
<input type="checkbox"/>	42301810900009548190	466 110.28	RUR	Депозиты до востреб.
<input type="checkbox"/>	42301840500009548191	5 000.00	USD	Депозиты до востреб.
<input type="checkbox"/>	42306810300009548481	300 000.00	RUR	Депозиты 1-3 года
<input type="checkbox"/>	45506810500009548156	- 209 839.07	RUR	Кредиты на 1-3 года
<input type="checkbox"/>	45509810500009548344	0.00	RUR	Кредит в виде оверд.

Obtain

Technical support:

Phone: 8-800-2008-600

E-mail: support_dbo@efbank.ru

You can select parameters (periods) of the statement and check particular accounts for which the statements will be generated.

Parameters for statement generation



☐ Last week
☐ Last month
☒ Over the period from to

	Account	Balance	Currency	Account type
<input type="checkbox"/>	40817810900009548356	2 654.12	RUR	Расч. с банк. карт.
<input checked="" type="checkbox"/>	42301810900009548190	466 110.28	RUR	Депозиты до востреб.
<input type="checkbox"/>	45506810500009548156	- 209 839.07	RUR	Кредиты на 1-3 года
<input type="checkbox"/>	45509810500009548344	0.00	RUR	Кредит в виде оверд.

Obtain

Statements for each selected account for the specified period will open in separate windows.

Statement of accounts from 17.10.2013 to 30.10.2013


[Close the window](#)

[Print](#)

Account No: 42301810900009548190 [RUR]

	Transaction date	Amount	Description of transaction
☉	17.10.2013	-30 000.00	Перечисление средств по заявлению клиента N 15 Пополнение текущего счета
☉	17.10.2013	-30.00	Ком.вознагр.за пл 15
-	30.10.2013	36.20	Int. Applied To 31окт13
Open book balance as of 17.10.2013: 452 312.92 RUR			
Close book balance as of 30.10.2013: 422 282.92 RUR			
Current balance: 466 110.28 RUR			

Close

4.2. Receiving card statements

To receive a card statement, follow the steps described in p. 4.1. for account statements.

Еврофинанс
Моснарбанк

→ Main page

→ Account statement

→ Cards statement

→ Your deposits

→ Your cards

→ Your credits

→ Replenish account

→ Replenish card account

→ Transfer RUR

→ Transfer foreign currency

→ Exchange currency

→ Incoming Mail

→ Outgoing Mail

Directories

Service

→ Log out

Technical support:
Phone: 8-800-2008-600
E-mail: support_dbo@efbank.ru

STATEMENT OF CARD ACCOUNTS

Help

Parameters for statement generation

☒ Last week

☐ Last month

☐ Over the period from 15.01.2014 to 22.01.2014

<input type="checkbox"/>	Card No.	Balance	Currency	Card type
<input type="checkbox"/>	4268 51** **** 1878	4 500.00	USD	Visa Classic
<input type="checkbox"/>	4268 51** **** 3562	1 592.52	RUR	Visa Classic

Obtain

Parameters for statement generation

☐ Last week

☐ Last month

☒ Over the period from 01.10.2013 to 10.10.2013

<input type="checkbox"/>	Card No.	Balance	Currency	Card type
<input type="checkbox"/>	4268 51** **** 1878	4 500.00	USD	Visa Classic
<input checked="" type="checkbox"/>	4268 51** **** 3562	1 592.52	RUR	Visa Classic

Obtain

Statement of card accounts from 01.10.2013 to 10.10.2013

 [Close the window](#)
 [Print](#)

Card No: 4268 51** **** 3562 [Visa Classic, RUR]

Transaction date	Entry date	Description of transaction	Amount	Amount in card currency
01.10.2013	27.09.2013	MOSOBGAZ.RU KRASNOGORSK RU	87.28 (RUR)	-87.28 (RUR)
01.10.2013	29.09.2013	SPORTMASTER SHOP MOSCOW RU	1 688.00 (RUR)	-1 688.00 (RUR)
02.10.2013	29.09.2013	DIKSI MOSCOW RU	596.20 (RUR)	- 596.20 (RUR)
07.10.2013	03.10.2013	SPORTMASTER SHOP MOSCOW RU	4 579.00 (RUR)	-4 579.00 (RUR)
08.10.2013	04.10.2013	MOBILETELESYSTEMSOJSC MOSCOW RU	200.00 (RUR)	- 200.00 (RUR)
08.10.2013	04.10.2013	DIKSI MOSCOW RU	412.05 (RUR)	- 412.05 (RUR)
09.10.2013	07.10.2013	WWW.MEGAFON.RU http://www.meRU	100.00 (RUR)	- 100.00 (RUR)
Доступный остаток: 2 654.12 (RUR)				
Входящий остаток: 12 133.19 (RUR)				
Исходящий остаток: 4 470.66 (RUR)				
Лимит разрешенного овердрафта: 0.00 (RUR)				
Текущий неснижаемый остаток: 0.00 (RUR)				
Сумма не подтвержденных финансовых операций: 0.00 (RUR)				

Close


4.3. Receiving credit information


If you have any credits issued by the Bank, you can view information about them in *Your credits* menu.



Еврофинанс Моснарбанк


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Technical support:
Phone: 8-800-2008-600
E-mail: support_dbo@efbank.ru

 **Your loans**

 [Help](#)

 [View in a new window](#)
 [Print out list](#)

 [View payments schedule](#)

Attention!
To perform this operation with your loan, highlight its row in the list.

Agreement date	Amount of credit	Remaining principal amount	Currency	%	Maturity date	Status
23.08.2011	1 000 000.00	209 839.07	RUR	9.5	22.08.2014	Not repaid

To view detailed information about a credit, double click a line in the list of credits or click *View in a new window*.

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LOAN DETAILS


[Close the window](#)


[Print](#)


Loan type	Кредит физ.лиц от 1 года до 3 лет
Loan account	45506810500009548156
Agreement date	23.08.2011
Agreement No	9548-158
Date of issue	23.08.2011
Term of loan	22.08.2014
Credit limit	1 000 000.00 (RUR, РОССИЙСКИЙ РУБЛЬ)
Interest rate	9.5 % per annum
Frequency of payments	Ежемесячно
Outstanding amount against principal amount	209 839.07
Amount of accrued interest	2 233.57
Amount of overdue payment	0.00
Amount of overdue interest	0.00
Interest rate for overdue debt	0.00 % per annum
Amount of accrued interest for overdue payment	0.00
Amount of accrued interest for overdue interest	0.00
Details of next payment	
Min amount for partial anticipated repayment	32 032.95
Timeframes for next payment	31.01.2014

[Close](#)

After clicking *View payments schedule* you will be able to view the data on completed and scheduled credit payments and the outstanding amount.

SCHEDULE OF PAYMENTS

 [Close the window](#)

 [Print](#)

Contract date and number	23.08.2011, No 9548-158			
Amount of loan	1 000 000.00 RUR (РОССИЙСКИЙ РУБЛЬ)			
Period of loan	22.08.2014			
Interest rate of loan agreement	9.50			
Principal amount of loan and interest against loan agreement	1 095 000.00			
Total amount of payments against loan	926 721.98			
Calculated interest rate (annual %)	9.50			

maturity date	Payment for the period			Outstanding debt
	amount of payment	including		
interest		repayment of principal loan	commission and other	
Actual payments				
31.08.2011	32 032.95	2 082.19	29 950.76	970 049.24
30.09.2011	32 032.95	7 574.36	24 458.59	945 590.65
31.10.2011	32 032.95	7 629.49	24 403.46	921 187.19
30.11.2011	32 032.95	7 192.83	24 840.12	896 347.07
30.12.2011	32 032.95	6 998.87	25 034.08	871 312.99
31.01.2012	32 032.95	7 237.75	24 795.20	846 517.79
29.02.2012	32 032.95	6 372.01	25 660.94	820 856.85
30.03.2012	32 032.95	6 391.92	25 641.03	795 215.82
28.04.2012	32 032.95	5 985.85	26 047.10	769 168.72
31.05.2012	32 032.95	6 588.37	25 444.58	743 724.14
29.06.2012	32 032.95	5 598.25	26 434.70	717 289.44
31.07.2012	32 032.95	5 957.81	26 075.14	691 214.30
31.08.2012	32 032.95	5 561.82	26 471.13	664 743.17
28.09.2012	32 032.95	4 831.19	27 201.76	637 541.41
31.10.2012	32 032.95	5 460.91	26 572.04	610 969.37
30.11.2012	32 032.95	4 757.55	27 275.40	583 693.97
29.12.2012	32 032.95	4 393.65	27 639.30	556 054.67
31.01.2013	32 032.95	4 775.19	27 257.76	528 796.91

Close

4.4. Receiving information about term deposits

All information about term deposits opened with the bank is available in *Your deposits* menu.

Еврофинанс
Моснарбанк

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[Replenish card account](#)
[Transfer RUR](#)
[Transfer foreign currency](#)
[Exchange currency](#)

[Incoming Mail](#)
[Outgoing Mail](#)

[Directories](#)
[Service](#)

[Log out](#)

Technical support:

Phone: 8-800-2008-600

E-mail: support_dfo@efbank.ru

Your deposits

[View in a new window](#)
[Replenish](#)
[View Deposit Replenishment Applications](#)

Attention!

To perform this operation with your deposit, highlight its row in the list.

Deposit type	Date opened†	Final date	Процентная ставка, %	Account	Balance	Currency
Депозиты 1-3 года	01.06.2013	01.06.2015	7.5	42306810300009548481	300 000.00	RUR

To view detailed information about a term deposit, double click a line in the list of credits or click *View in a new window*.

Deposit details

[Close the window](#)
[Print](#)

Deposit type	Депозиты 1-3 года
Deposit account	42306810300009548481
Balance	300 000.00 (RUR)
Start date	01.06.2013
Final date	01.06.2015
Min replenishment amount	30 000.00
Final date of the timeframes allowing replenishment	01.03.2015
Interest rate, %	7.5
Relocation	Д
Plowback	Д
Relocation Amount	2
Contract Number	123456

Close

5. STANDARD OPERATIONS

5.1. Account replenishment

This operation is used for RUR and foreign currency transfers between the Client's own accounts with the Bank.

Select the desired item in *Replenish account* menu. A window will open on the right-hand side of the screen, containing fields for selecting debited and credited accounts, as well as an input field for the sum to be transferred.

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Моснарбанк

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+ Exchange currency
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+ Outgoing Mail
+ Directories
+ Service
+ Log out

Technical support:
Phone: 8-800-2008-600
E-mail: support_doo@efbank.ru

Replenish account
New transfer between accounts

View all transfers

Attention!
- All fields are mandatory.
- You can create a new transfer from a registered one in the list of all transfers.

From account: -select account-
To account: -select account-
Amount:
Commission at bank rates

Continue »

How to fill in the form:

1. Select a debited account from the list.
2. Select a credited account from the list.
3. Type in the sum to be transferred.

View all transfers

Attention!
- All fields are mandatory.
- You can create a new transfer from a registered one in the list of all transfers.

From account: 42301810900009548190 [Депозиты до востреб., 466 110.28]
To account: 42306810300009548481 [Депозиты 1-3 года, 300 000.00 RUB]
Amount: 10000.00 (RUR)
Commission at bank rates

Continue »

Remember that the accounts should be different, but in the same currency. If case of a wrong selection, the System will display an error message.

View all transfers

Attention!
- All fields are mandatory.
- You can create a new transfer from a registered one in the list of all transfers.

From account: 42301810900009548190 [Депозиты до востреб., 466 110.28]
To account: 42301840500009548191 [Депозиты до востреб., 3 500.00 US]
Amount: 10000.00
Commission at bank rates
You've chosen accounts for differing currencies. Currency codes of accounts must be the same.

Continue »

In order to recall a request sent to the Bank, follow the instructions in p. 7.2 of this Manual.

5.1.1. Transfer from card to account

Еврофинанс Моснарбанк

Replenish card account
New transfer between card accounts/accounts

[View all transfers](#) [Comission](#)

Attention!

- Please be careful: the transfer/write-off orders are not revocable!
- All fields are mandatory.
- Currency codes of accounts/cards must be the same.
- You can create a new transfer from a registered one in the list of all transfers.

From account/card: 4268 51** **** 5678 [VISA Classic, 20 000.00 USD]

To account/card: 42301840200009550191 [Депозиты до востреб., 5 000.00 USD]

Amount: 10000.00 (USD)

Commission at bank rates

[Continue »](#)

The procedure for filling in the fields is described in p. 5.1.

The currencies of the account and the replenished card should be the same.

In order to recall a request sent to the Bank, follow the instructions in p. 7.2 of this Manual.

5.2. Card replenishment

Еврофинанс Моснарбанк

Replenish card account
New transfer between card accounts/accounts

[View all transfers](#) [Comission](#)

Attention!

- Please be careful: the transfer/write-off orders are not revocable!
- All fields are mandatory.
- Currency codes of accounts/cards must be the same.
- You can create a new transfer from a registered one in the list of all transfers.

From account/card: 42301810900009548190 [Депозиты до востреб., 466 110.2]

To account/card: 4268 51** **** 3562 [Visa Classic, 1 592.52 RUR]

Amount: 50000.00 (RUR)

Commission at bank rates

[Continue »](#)

Technical support:
Phone: 8-800-2008-600
E-mail: support_oto@efbank.ru

The procedure for filling in the fields is described in p. 5.1.

The currencies of the account and the replenished card should be the same.

In order to recall a request sent to the Bank, follow the instructions in p. 7.2 of this Manual.

5.3. Ruble transfers

This operation is used for RUR transfers to accounts opened either with the Bank or with other banks. Select *Transfer RUR*.

The screenshot shows the 'Transfer RUR' web form. On the left is a blue sidebar with the bank's logo and a menu. The main area has a light blue header with the title 'Transfer RUR' and a 'New transfer' subtitle. Below the header are links for 'View all transfers', 'Save as template', 'View templates', and 'Commission'. The form itself contains several sections: 'Attention!' with mandatory field warnings, 'Acc. of payment' with a dropdown menu, 'Amount' with a text input, a 'Commission' note, an 'INN' field, an 'IntraBank payments' checkbox, a 'Beneficiary' section with radio buttons for 'Individual' and 'Business', and fields for 'Full name', 'Account No.', 'INN', and 'KPP'. Below this is the 'Beneficiary's bank' section with a dropdown for 'Name' and a 'BIC' field, accompanied by an 'Export bank details' link. A 'Details of payment' section has a large text area. At the bottom right is a 'Continue' button. The footer of the sidebar contains technical support contact information.

Еврофинанс Моснарбанк

Transfer RUR
New transfer

[View all transfers](#) [Save as template](#)
[View templates](#) [Commission](#)

Attention!
- Asterisked (*) fields are mandatory.
- You can create transfer from an already recorded one or template available in the list of transfers or templates.

* Acc. of payment: 42301810900009548190 [Депозиты до востреб., 466 110.28 RUR] ▼

* Amount:

Commission at bank rates. In case of lack of funds on the account I request the required fees be debited from another accounts established in my name at the Evrofinance Mosnarbank.
* INN is mandatory if you pay off taxes.

INN:

☐ IntraBank payments

Beneficiary:

* ☒ Individual ☐ Business

* Full name:

* Account No:

INN: KPP:

Beneficiary's bank:

* You can choose the bank in the register of Banks or enter the bank BIC manually.

* Name:

* BIC: [Export bank details](#)

*Details of payment:

[Continue »](#)

Technical support:
Phone: 8-800-2008-600
E-mail: support_dbo@efbank.ru

A window with the main payment details will be displayed on the right-hand side of the screen. All fields marked with * are required.

If you are making a transfer to a client of EVROFINANCE MOSNARBANK, you can use the *IntraBank payments* checkbox. In this case Bank details will be filled in automatically.

Attention!

- Asterisk (*) fields are mandatory.
 - You can create transfer from an already recorded one or template available in the list of transfers or templates.

* Acc. of payment: 42301810900009548190 [Депозиты до востреб., 466 110.28 RUR] ▼

* Amount:

Commission: 0.00

* INN is mandatory if you pay off taxes.

INN:

☒ IntraBank payments

Beneficiary:

* ☒ Individual ☐ Business

* Full name:

* Account No:

INN:

KPP:

Beneficiary's bank:

* Name: ОАО АКБ "ЕВРОФИНАНС МОСНАРБАНК"

* BIC: 044525204

***Details of payment:**

Continue »

How to fill in the form:

1. Select a debited account from the list.
2. Enter the sum to be transferred. The commission fee charged by the Bank for the transfer will be automatically displayed in the Comission field.
3. Specify the recipient of the transfer (individual or legal entity).
4. Specify the name of the recipient (name of a legal entity or full name of an individual).
5. Specify the recipient's account.
6. Specify the recipient's INN.
7. Specify BIC of the recipient's bank and click *Export bank details*. The recipient's bank name will be automatically added to the field *Beneficiary's bank name*.
8. Check the recipient's bank name.
9. Specify payment reference.
10. If you are making a tax payment, fill in the *Payment of taxes and customs* fields.

Tax payments have specific parameters that are cross-checked for conformity. To make such payments, fill in the fields of the *Payment of taxes and customs* section in the bottom of the screen in addition to the fields marked with *.

11. Click *Continue*.

Attention!
 - Asterisk (*) fields are mandatory.
 - You can create transfer from an already recorded one or template available in the list of transfers or templates.

* Acc. of payment: 42301810900009548190 [Депозиты до востреб., 466 110.28 RUR] ▼

* Amount: 300.00

* INN is mandatory if you pay off taxes.
 INN: 532115586660

☐ IntraBank payments

Beneficiary:

* ☐ Individual ☒ Business

* Name: УФК по г.Москве (УГИБДД ГУ МВД России по г.Москве)

* Account No: 40101810800000010041

* INN: 7707089101 KPP: 770731005

Beneficiary's bank:


* You can choose the bank in the register of Banks or enter the bank BIC manually.

* Name: ОТДЕЛЕНИЕ 1 МОСКОВСКОГО ГТУ БАНКА РОССИИ ▼

* BIC: 044583001 [Export bank details](#)

***Details of payment:**

Штраф за нарушение ПДД. Постановление 99Ф... 310.1... 14... , Московская обл., ... ский р-н, г.г... Район... 15... 15... 4

 **Payment of taxes and customs:**

Status (101): 13 ▼


CBC (104): 18811630020016000140 ▼

OKATO (105): 45286570000

Details (106): KB ▼

Not defined ▼ (107): 0

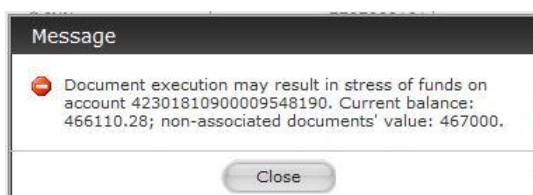
Number (108): 99ФД6450610

Date (109): 07.10.2012 

Type (110): АШ ▼

Continue »

If the payment sum with commission exceeds the balance of the account, the System will display a warning and you will not be able to save the document.



When entering the recipient's bank details, you can select the name of the bank. To do so, click the arrow in the *Beneficiary's bank name* field, and the *Russian Banks register* will open.

View Tabletop | 123 | Navigation



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or 

Clear

Clear

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Name↓	BIC	Account
"АЗИАТСКО-ТИХООКЕАНСКИЙ БАНК" (ОАО)	041012765	30101810300000000765
"АЙСИАЙСИАЙ БАНК ЕВРАЗИЯ" (ООО)	044525870	30101810800000000870
"АЛОР БАНК" (ОАО)	044525186	30101810400000000186
"АНКОР БАНК" (ОАО)	049209778	30101810300000000778
"БАНК "МБА-МОСКВА" ООО	044525502	30101810000000000502
"БАНК КРЕМЛЕВСКИЙ" ООО	044579196	30101810600000000196
"БАНК24.РУ"(ОАО)	046577859	30101810600000000859
"БМВ БАНК" ООО	044583770	30101810900000000770
"БНП ПАРИБА" ЗАО	044525185	30101810100000000185
"БРАТСКИЙ АНКБ" ОАО	042511741	30101810000000000741
"БСТ-БАНК" ЗАО	043209706	30101810000000000706
"БУМ-БАНК",ООО	048327749	30101810100000000749
"ГРАНД ИНВЕСТ БАНК" (ОАО)	044525680	30101810100000000680
"ДЖЕЙ ЭНД ТИ БАНК" (ЗАО)	044579520	30101810700000000520
"ДИЛ-БАНК" (ООО)	044583376	30101810100000000376
"ЕДИНЫЙ СТРОИТЕЛЬНЫЙ БАНК" (ООО)	045209875	30101810352090000875
"ЕКАТЕРИНБУРГСКИЙ" ФИЛИАЛ ОАО БАНК ЗЕНИТ	046551943	30101810600000000943
"ЗАО АКИБ "ПОЧТОБАНК"	045773705	30101810400000000705
"ЗАПСИБКОМБАНК" ОАО	047130639	30101810100000000639
"ЗЕРБАНК (МОСКВА)"(ЗАО)	044525116	30101810700000000116

Pag

Close

You can search the register either by name or BIC.

Countries register

 [Close the window](#)
 [Insert record](#)

Search

Description contains

Search

Clear

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▶
⌂

Code+	Name
004	AFGHANISTAN
008	ALBANIA
010	ANTARCTICA
012	ALGERIA
016	AMERICAN SAMOA
020	ANDORRA
024	ANGOLA
028	ANTIGUA AND BARBUDA
031	AZERBAIJAN
032	ARGENTINA
036	AUSTRALIA
040	AUSTRIA
044	BAHAMAS
048	BAHRAIN
050	BANGLADESH
051	ARMENIA
052	BARBADOS
056	BELGIUM
060	BERMUDA
064	BHUTAN

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10
▶
⌂

Close

You can search the reference book by full or partial country name.

19

Countries register

Close the window

Insert record

Search

Description contains

united

Search

Clear

Code+	Name
581	UNITED STATES MINOR OUTLAYING ISLANDS
784	UNITED ARAB EMIRATES
826	UNITED KINGDOM
834	TANZANIA, UNITED REPUBLIC OF
840	UNITED STATES

Close

When filling in the beneficiary's bank details and the details of an intermediary bank (if applicable), you can use the *Foreign Banks register*. This register is activated by clicking the arrow near the *Beneficiary's bank name* (*Intermediary bank name*) field.

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Foreign Banks register

Close the window
 Insert record

☐ Search

Description contains and ☐
 Bank's SWIFT code contains or ☒

Search Clear

Page 2 3 4 5 6 7 8 9 10 ▶ ⌂


Name↓	BIC SWIFT	Account
(CENTROMARCA BANCA CREDITO COOPERATIVO SOC.COOP.)	ICRAITR1KTE	
100 0/0 BANCO, BANCO UNIVERSAL, C.A.	FNCOVECAXXX	
121 FINANCIAL SERVICES LIMITED	FNSRIE2DXXX	
123 VENTURE SA	VENRFRP1XXX	
1492 CAPITAL MANAGEMENT, LLC	CMNLUS41XXX	
1607 CAPITAL PARTNERS, LLC	CPPCUS31XXX	
1770 CAPITAL PARTNERS	CPANAU21XXX	
1818 GESTION	GSTIFRP1XXX	
1875 FINANCE	FNECCHG1XXX	
1ST CAPITAL LENDING FUND INC.	FCABUS31XXX	
1ST CENTURY BANK, N.A.	CETYUS66XXX	
1ST CENTURY BANK, N.A.	CETYUS61XXX	
1ST ENTERPRISE BANK	FEBKUS6LXXX	
1ST MACRO BANK, INC. (A RURAL BANK)	MCRUPHM1XXX	
1ST NATIONAL BANK ST.LUCIA LIMITED	LUOBLCLCXXX	
1ST SOURCE BANK	SRCEUS31XXX	
1ST UNITED BANK	HEMSUS3MXXX	
1ST VIRTUAL MANAGEMENT	VIM AUS61XXX	
2020 PATRIMOINE FINANCE	PATFFRP1XXX	
21 SOCIETE CENTRALE POUR L'INDUSTRIE	SOCLFRP1XXX	


Page 2 3 4 5 6 7 8 9 10 ▶ ⌂

Close

You can search the register by full or partial bank name, as well as by full or partial *SWIFT code*.

Foreign Banks register

 [Close the window](#)

 [Insert record](#)

☐ Search

Description contains and ☐

Bank's SWIFT code contains or ☒

Search

Clear

Name	BIC SWIFT	Account
FIRST NATIONAL BANK OF ROCHESTER	FBROUS31XXX	

Close

After all required fields are filled in, click *Continue*.

[View all transfers](#)
[Save as template](#)
[View templates](#)
[Commission](#)

Attention!

- Asterisk (*) fields are mandatory.
 - You can create transfer from an already recorded one or template available in the list of transfers or templates.

* Acc. of payment: 42301840500009548191 [Депозиты до востреб., 3 500.00 USD]

* Amount: 1000.00 (USD)

Commission at bank rates. In case of lack of funds on the account I request the required fees be debited from another accounts established in my name at the Eurofinance Mosnarbank. I agree that should third-party banks' commissions appear, they can be deducted by such banks from them amount of transfer.

* Commission: From my account

* Account to charge: 42301810900009548190 [Депозиты до востреб., 466 110.28]

Beneficiary customer:

* Name: John Smith

* Country code: 840 * Account No: 1234567890

* City: Rochester, NY

* Address: 2362 Monroe ave

Beneficiary's bank:

* Specify either SWIFT code of beneficiary's bank or its full address (Country code, City and Address).

* Name: FIRST NATIONAL BANK OF ROCHESTER

SWIFT: FBROUS31XXX [Export bank details](#)

Country code: 840 City: ROCHESTER, NY

Address: 35 STATE STREET

☐ Intermediary:

* Name:

SWIFT: [Export bank details](#)

Country code: City:

Address:

* Cor. a/c of beneficiary's bank with intermediary:


* Details of payment:

[Transfer of Funds](#)

Continue »

If the payment sum with commission exceeds the balance of the account, the System will display a warning and you will not be able to save the document.

Message

 Document execution may result in stress of funds on account 42301840500009548191. Current balance: 3500; non-associated documents' value: 3501.

Close

5.5. Money conversion

This operation is used to sell and buy foreign currency for rubles.

Select *Exchange currency*. *Exchange currency Conversion Application* window and fields to be filled in will be displayed on the right-hand side of the screen.

Еврофинанс Моснарбанк

Exchange currency
Conversion Application

Help

View all transfers Commission

Attention!
- All fields are mandatory.
- You can create a new transfer from a registered one in the list of all transfers.

Currency to sell:
Account of sale: 42301810900009548190 [Депозиты до востреб., 466 110.00]
Amount: 171000.00 (RUR)

Currency to purchase:
Account of purchase: 42301840500009548191 [Депозиты до востреб., 3 500.00]
Amount: 5000.00 (USD)
Cross rate: 34.2 (RUR) on 1 (USD)
Commission at bank rates

Continue »

Technical support:
Phone: 8-800-2008-600
E-mail: support_dbo@efbank.ru

How to fill in the form:

1. Select the account of the sold currency from the list.
2. Type in the sum to be transferred.
3. Select the account of the purchased currency. The sum of the purchased currency and the exchange rate of the operation will be displayed automatically.

Attention!
- All fields are mandatory.
- You can create a new transfer from a registered one in the list of all transfers.

Currency to sell:
Account of sale: 42301810900009548190 [Депозиты до востреб., 466 110.00]
Amount: 171000.00 (RUR)

Currency to purchase:
Account of purchase: 42301840500009548191 [Депозиты до востреб., 3 500.00]
Amount: 5000.00 (USD)
Cross rate: 34.2 (RUR) on 1 (USD)
Commission at bank rates

Continue »

Currency exchange rates are changed in the System on a daily basis, at 17.30 (at 16.15 on Fridays; on the days before public holidays - one hour before the end of the business day as set out in the internal Order of the Bank published in accordance with the Terms of Remote Banking Services for Individuals via EUROLINK System in EUROFINANCE MOSNARBANK). If an operation is carried out after the aforementioned time, the System will display the exchange rate for the next business day.

5.6. Replenishing a term deposit

In order to replenish a term deposit, select *Replenish account* and follow the procedure described in p.

5.1.

In order to recall a request sent to the Bank, follow the instructions in p. 7.2 of this Manual.

6. CONFIRMATION OF OPERATIONS IN THE SYSTEM

6.1. In order to confirm the sending of an electronic document, use the session keys issued to you by the Bank.

After filling in all fields select *Continue*. If all fields are filled in correctly, *Confirm transaction by your session key* block is opened.

Enter a session key with the requested number from the *Session keys table* into the window highlighted red, and then select *Send*.

If a session key has been used correctly, the following message will be displayed:

Each session key can only be used once. After you use all keys from the table, you will be able only to view news, System information, your accounts, credits and bank cards, until you receive a new table in the Bank's office.

6.2. Associating a new set of session keys

In order to associate a new set of session keys to the system, select *Service – Associate set of keys*. Enter the identifier of the new set of session keys and an association password from the previous set.

Еврофинанс Моснарбанк

Associate set of keys

Attention!
 - To change your session key device, please enter your activation password and number of the new keys device.
 - Upon three unsuccessful attempts to associate your new key device, your current device would be blocked.

ID of the new set of session keys: 1234567890

Activation password: *****

Associate

Technical support:
 Phone: 8-800-2008-600
 E-mail: support_dbo@efbank.ru

7. STAGES OF DOCUMENT PROCESSING IN THE SYSTEM

7.1. Status of documents in the System

The processing and fulfillment of instructions sent to the Bank via the System is carried out in accordance with the contract between the Bank and the Client. Operations are reflected in statements only after they have been executed by the Bank. Until then, an instruction filed with the Bank and its status can be viewed in the menu item where it was created.

For example, an operation of bank card replenishment can be viewed in the menu item *Replenish card account* after you select *View all transfers*. Money transfers in RUR are displayed in the menu item *Transfer RUR* after you select *View all transfers*.

Еврофинанс Моснарбанк

Transfer RUR
Your RUR transfers

Attention!
To perform an operation with a document, highlight its row in the list.

Search

Orders: all from 10.10.2012 to 30.10.2012

Amount: Beneficiary:

Account: all

Document type: all

Search **Clear**

Date / No↑	Amount	Beneficiary	Document type	Status
24.10.2012 / 13	300.00	УФК по г.Москва (УГИБДД ГУ МВД России по г.Москва)	External transfer	Executed
24.10.2012 / 12	2 918.56	УФК по МОСКОВСКОЙ ОБЛАСТИ (ИФНС России по г.Истрин)	External transfer	Executed
24.10.2012 / 11	286.07	УФК по Московской обл. (ИФНС России по г.Истрин)	External transfer	Executed

Technical support:
 Phone: 8-800-2008-600
 E-mail: support_dbo@efbank.ru

7.2. You can recall an instruction that was sent to the Bank but has not been executed yet.

Recalling instructions is made directly from menu items that correspond to the operation. Choose a relevant menu item (*Replenish account*, *Transfer RUR*, *Transfer foreign currency*, *Exchange currency*), then select *View all transfers*, find the operation you want to recall on the list, and select *Cancel*.

Еврофинанс Моснарбанк

- + Main page
- + Account statement
- + Cards statement
- + Your deposits
- + Your cards
- + Your credits
- + Replenish account
- + Replenish card account
- + Transfer RUR
- + Transfer foreign currency
- + Exchange currency
- + Incoming Mail
- + Outgoing Mail
- ▢ Directories
- ▢ Service
 - + Change password
 - + To look actions in system
 - + Associate set of keys
- + Cancellation Requests
- + Log out

Technical support:
Phone: 8-800-2008-600
E-mail: support_dbo@efbank.ru

Cancellation of documents
Cancellation Request

[View cancellations](#)

Please do not execute the document:

Document type:

Document date: Number

Document details:

Name of document=Делаен скриншоты

Cancellation reasons:

Select *Continue*. After that the System will prompt you to confirm the operation. After entering a session key you will see the following message: *Document was accepted for implementing*.

Until the Bank has processed the document, it will be displayed both on the list of executed operations and in *Cancellation Request* window of *Service* menu. If you attempt to recall a document twice, the System will display an error message: “A recall request with identical details has been detected”.

The list of recalled documents and their status can be viewed in the *Service* menu, under the *Cancellation Request* item.

8. CREATING AND USING TEMPLATES

For your convenience, the System comes with the capability of creating and storing payment templates. In order to save a payment select *Save as template* after filling all the fields. To use a saved template, select *View templates* and choose a template from the list.

9.

Select *Outgoing Mail*. *Free document to bank* window will open on the right-hand side of the screen.

Type in the addressee of your message and its topic. You can type a message in the field or attach a file. To attach a file, select *Attach new file*. A window with a field for the path to the file will open.

 [View all outgoing messages](#)

Type:


For:

Subject:

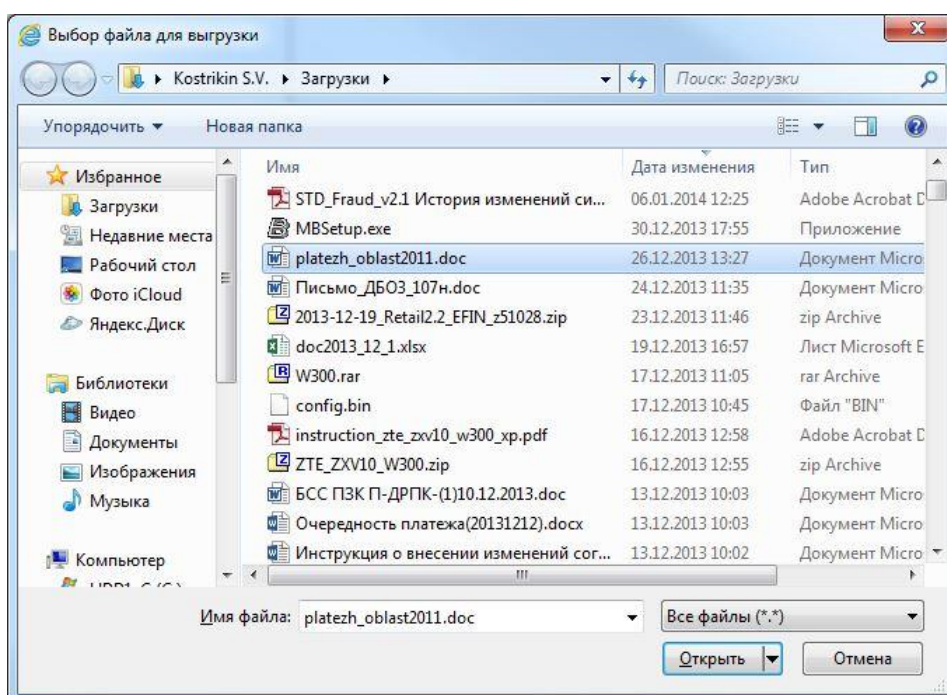
Test

Attention!

Total size of attachments cannot exceed: 900 Kb.

Attach new file 

Continue »



After the message is completed, click *Continue*. You will see your message and several options: confirm details and send to the Bank, print out, return to editing.

After sending is confirmed, the System will display a message: *Document was accepted for implementing*.

To send a message to the Bank, you will need means of confirmation (a session key), just as in case of executing a payment operation.

You can also recall a letter to the Bank using means of confirmation (a session key).

After selecting *View all outgoing messages*, you will be able to view the *List of your free documents to bank* section and the list of available operations.

10. CHANGING PASSWORD

Select the *Servicemenu*, item *Change password*. *Change password* will be displayed on the screen. The System will prompt you to enter the old password, a new one (in Latin characters) and repeat the entry.

Еврофинанс
Моснарбанк

+ Main page

+ Account statement

+ Cards statement

+ Your deposits

+ Your cards

+ Your credits

+ Replenish account

+ Replenish card account

+ Transfer RUR

+ Transfer foreign currency

+ Exchange currency

+ Incoming Mail

+ Outgoing Mail

▢ Directories

▢ Service

+ Change password

+ To look actions in system

+ Associate set of keys

+ Cancellation Requests

+ Log out

Technical support:
Phone: 8-800-2008-600
E-mail: support_dbo@efbank.ru

CHANGE PASSWORD

Attention!
- Password must contain min 6 chars and max 10 chars.

Old password:
New password:
Confirm password:

Continue »

Enjoy working with the System!